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| Performance for selected measures 2022–23 financial year |
| Child Protection and Family Services |

OFFICIAL

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# Reports to child protection services about the wellbeing and safety of children

State result includes Central After-Hours Service. Division results reflect the location (address) of the client rather than location of the Intake Room. Data includes Address not stated, Interstate/Overseas.

Financial year to date (YTD). Unit of measure: cumulative number.

| Division | September 2022 | December 2022 | March 2023 | June 2023 |
| --- | --- | --- | --- | --- |
| State | 32,144 | 64,226 | 96,757 | 128,705 |
| North | 6,449 | 12,843 | 19,244 | 23,914 |
| South | 9,693 | 19,359 | 29,432 | 37,895 |
| East | 5,685 | 11,211 | 16,856 | 21,374 |
| West | 9,884 | 19,938 | 29,798 | 38,058 |

# Number of investigations from reports to child protection services

Financial year to date (YTD). Unit of measure: cumulative number.

| Division | September 2022 | December 2022 | March 2023 | June 2023 |
| --- | --- | --- | --- | --- |
| State | 9,859 | 19,520 | 29,520 | 39,404 |
| North | 1,716 | 3,509 | 5,473 | 7,012 |
| South | 3,274 | 6,461 | 9,645 | 12,290 |
| East | 1,775 | 3,587 | 5,338 | 6,792 |
| West | 3,017 | 5,780 | 8,742 | 11,523 |

# Awaiting allocation (annual)

State result includes Statewide Services. The awaiting allocation rate is the average of the monthly results in the year.

Annual. Unit of measure: per cent.

| Division | 2022–23 |
| --- | --- |
| State | 14.2 |
| North | 12.8 |
| South | 15.2 |
| East | 14.0 |
| West | 14.3 |

# Awaiting allocation (quarter)

State result includes Statewide Services. The awaiting allocation rate is the average of the monthly results in the period. Cases awaiting allocation are monitored by the team manager until a case manager is allocated.

Quarter. Unit of measure: per cent.

| Division | September 2022 | December 2022 | March 2023 | June 2023 |
| --- | --- | --- | --- | --- |
| State | 13.8 | 13.5 | 13.5 | 16.1 |
| North | 14.3 | 10.4 | 12.8 | 13.8 |
| South | 13.2 | 15.4 | 14.8 | 17.5 |
| East | 10.0 | 12.3 | 14.7 | 19.1 |
| West | 15.8 | 14.4 | 12.1 | 15.0 |

# Child protection investigations assessed as urgent that were visited or attempts were made to visit within two days of receipt of report

State result includes Statewide Services and Central After-Hours Service.

Quarter. Unit of measure: per cent.

| Division | September 2022 | December 2022 | March 2023 | June 2023 |
| --- | --- | --- | --- | --- |
| State | 91.5 | 91.2 | 93.5 | 92.6 |
| North | 90.4 | 94.0 | 94.7 | 90.5 |
| South | 97.3 | 97.7 | 95.1 | 96.3 |
| East | 96.2 | 95.4 | 94.4 | 96.6 |
| West | 92.1 | 95.8 | 97.8 | 97.1 |

# Children and young people who were the subject of an investigation which led to a decision not to substantiate, who were subsequently the subject of a substantiation within three months of case closure

State result includes Statewide Services and Central After-Hours Service.

Financial year to date (YTD). Unit of measure: per cent.

| Division | September 2022 | December 2022 | March 2023 | June 2023 |
| --- | --- | --- | --- | --- |
| State | 4.2 | 4.0 | 4.1 | 3.8 |
| North | 2.1 | 3.8 | 3.2 | 2.9 |
| South | 5.4 | 4.7 | 4.6 | 4.4 |
| East | 5.8 | 5.1 | 6.0 | 4.8 |
| West | 3.3 | 2.6 | 3.0 | 3.2 |

# Children and young people who were the subject of a substantiated report within 12 months of the closure of a previous substantiated report

State result includes Statewide Services and Central After-Hours Service.

Financial year to date (YTD). Unit of measure: per cent.

| Division | September 2022 | December 2022 | March 2023 | June 2023 |
| --- | --- | --- | --- | --- |
| State | 15.3 | 15.6 | 15.9 | 16.1 |
| North | 15.9 | 14.8 | 15.7 | 15.9 |
| South | 15.9 | 16.5 | 16.6 | 16.7 |
| East | 15.3 | 15.2 | 14.8 | 14.6 |
| West | 14.1 | 14.8 | 15.5 | 15.7 |

# Number of Child FIRST assessments and interventions undertaken outside of The Orange Door

Financial year to date (YTD). Unit of measure: number.

The lower 2022-23 Annual target (760) reflects the transition of services to The Orange Door.

| Division | September 2022 | December 2022 | March 2023 | June 2023 |
| --- | --- | --- | --- | --- |
| State | 1,489 | 2,760 | 2,958 | 3,051 |
| North | 3 | 4 | 4 | 4 |
| South | 4 | 5 | 8 | 13 |
| East | 108 | 108 | 109 | 109 |
| West | 1,374 | 2,643 | 2,837 | 2,925 |

# Total number of family services cases provided[[1]](#footnote-2)

The lower 2022-23 Annual target (21,548) reflects the transition of Child FIRST targets to The Orange Door and an improved approach to counting cases. Count rules for this BP3 were updated for 2022-23, hence not comparable to same time last year. The new count rules have been applied in Q1 and Q2 retrospectively in the below table. The old count rules were applied in the 2022-23 Q1 and Q2 publications.

Financial year to date (YTD). Unit of measure: cumulative number.

| Division | September 2022 | December 2022 | March 2023 | June 2023 |
| --- | --- | --- | --- | --- |
| State | 8,645 | 11,864 | 14,618 | 19,246 |
| North | 1,892 | 2,603 | 3,153 | 4,075 |
| South | 2,377 | 3,449 | 4,288 | 6,060 |
| East | 1,715 | 2,317 | 2,859 | 3,791 |
| West | 2,661 | 3,495 | 4,318 | 5,320 |

# Number of family service cases provided to Aboriginal families1

The lower 2022-23 annual target (1,909) reflects the transition of services to The Orange Door and an improved approach to counting cases. Count rules for this BP3 were updated for 2022-23, hence not comparable to same time last year. The new count rules have been applied in Q1 and Q2 retrospectively in the below table. The old count rules were applied in the 2022-23 Q1 and Q2 publications.

Financial year to date (YTD). Unit of measure: cumulative number.

| Division | September 2022 | December 2022 | March 2023 | June 2023 |
| --- | --- | --- | --- | --- |
| State | 952 | 1,295 | 1,583 | 2,472 |
| North | 208 | 298 | 351 | 577 |
| South | 248 | 319 | 384 | 579 |
| East | 222 | 295 | 373 | 561 |
| West | 274 | 383 | 475 | 755 |

# Number of families receiving an intensive support service1

The higher 2022-23 target (3,107) reflects reforms to the range of services and an improved approach to counting cases. Count rules for this BP3 were updated for 2022-23, hence not comparable to same time last year. The new count rules have been applied in Q1 and Q2 retrospectively in the below table. The old count rules were applied in the 2022-23 Q1 and Q2 publications.

Financial year to date (YTD). Unit of measure: cumulative number.

| Division | September 2022 | December 2022 | March 2023 | June 2023 |
| --- | --- | --- | --- | --- |
| State | 552 | 1,100 | 1,687 | 2,615 |
| North | 143 | 256 | 384 | 668 |
| South | 150 | 294 | 448 | 822 |
| East | 96 | 193 | 307 | 444 |
| West | 163 | 357 | 548 | 681 |

# Number of intensive support services provided to Aboriginal families[[2]](#footnote-3)

New performance measure for 2022-23 to reflect Government priorities regarding family supports provided to Aboriginal families to prevent entry to care or support reunification. The Annual target is 839.

Financial year to date (YTD). Unit of measure: cumulative number.

| Division | September 2022 | December 2022 | March 2023 | June 2023 |
| --- | --- | --- | --- | --- |
| State | 106 | 183 | 288 | 598 |
| North | 33 | 48 | 73 | 130 |
| South | 28 | 53 | 81 | 201 |
| East | 11 | 23 | 41 | 101 |
| West | 34 | 59 | 93 | 166 |

# Daily average number of children in care placements (excl. permanent care)

The 2022-23 Annual target increased to 10,625.

Financial year to date (YTD). Unit of measure: daily average number.

| Division | September 2022 | December 2022 | March 2023 | June 2023 |
| --- | --- | --- | --- | --- |
| State | 9,384 | 9,407 | 9,394 | 9,366 |
| North | 1,796 | 1,799 | 1,791 | 1,778 |
| South | 3,171 | 3,189 | 3,165 | 3,152 |
| East | 1,537 | 1,541 | 1,542 | 1,542 |
| West | 2,879 | 2,878 | 2,896 | 2,894 |

# Daily average number of children subject to permanent care order

The 2022-23 Annual target increased to 3,555.

Financial year to date (YTD). Unit of measure: daily average number.

| Division | September 2022 | December 2022 | March 2023 | June 2023 |
| --- | --- | --- | --- | --- |
| State | 3,569 | 3,567 | 3,557 | 3,557 |
| North | 909 | 902 | 894 | 892 |
| South | 911 | 916 | 918 | 919 |
| East | 565 | 566 | 561 | 562 |
| West | 1,184 | 1,183 | 1,183 | 1,184 |

# Daily average number of children in foster care placements

The 2022-23 Annual target increased to 1,773.

Financial year to date (YTD). Unit of measure: daily average number.

| Division | September 2022 | December 2022 | March 2023 | June 2023 |
| --- | --- | --- | --- | --- |
| State | 1,542 | 1,538 | 1,526 | 1,512 |
| North | 217 | 217 | 218 | 215 |
| South | 605 | 608 | 602 | 600 |
| East | 232 | 231 | 228 | 225 |
| West | 488 | 482 | 478 | 473 |

# Daily average number of children in residential care placements

The 2022-23 Annual target increased to 514.

Financial year to date (YTD). Unit of measure: daily average number.

| Division | September 2022 | December 2022 | March 2023 | June 2023 |
| --- | --- | --- | --- | --- |
| State | 502 | 503 | 502 | 497 |
| North | 104 | 106 | 106 | 105 |
| South | 116 | 118 | 117 | 118 |
| East | 97 | 94 | 97 | 97 |
| West | 184 | 185 | 182 | 177 |

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# Daily average number of children in kinship care placements

The 2022-23 Annual target increased to 8,338.

Financial year to date (YTD). Unit of measure: daily average number.

| Division | September 2022 | December 2022 | March 2023 | June 2023 |
| --- | --- | --- | --- | --- |
| State | 7,338 | 7,362 | 7,362 | 7,354 |
| North | 1,474 | 1,476 | 1,467 | 1,458 |
| South | 2,450 | 2,462 | 2,445 | 2,434 |
| East | 1,207 | 1,214 | 1,216 | 1,219 |
| West | 2,206 | 2,209 | 2,235 | 2,243 |

# Children and young people in care who have had two or less placements in the past 12 months (not including time at home in parental care)[[3]](#footnote-4)

Month (snapshot). Unit of measure: per cent.

| Division | September 2022 | December 2022 | March 2023 | June 2023 |
| --- | --- | --- | --- | --- |
| State | 92.5 | 92.7 | 93.0 | 93.1 |
| North | 93.3 | 93.5 | 94.1 | 93.8 |
| South | 92.8 | 92.8 | 92.4 | 93.1 |
| East | 92.1 | 91.9 | 93.0 | 92.6 |
| West | 91.8 | 92.5 | 92.8 | 93.0 |

# Proportion of Aboriginal children placed with relatives, kin, other Aboriginal carers or in Aboriginal residential care (including permanent care)

Month (snapshot). Unit of measure: per cent.

| Division | September 2022 | December 2022 | March 2023 | June 2023 |
| --- | --- | --- | --- | --- |
| State | 73.3 | 72.5 | 72.3 | 72.9 |
| North | 72.5 | 70.4 | 71.5 | 72.1 |
| South | 72.2 | 71.8 | 69.0 | 70.2 |
| East | 78.6 | 76.9 | 76.9 | 79.3 |
| West | 71.9 | 72.7 | 73.5 | 72.4 |

# Organisations that have successfully completed a certification review (family and community services)

This data is only available at state level.

Financial year to date (YTD). Unit of measure: per cent.

| Division | September 2022 | December 2022 | March 2023 | June 2023 |
| --- | --- | --- | --- | --- |
| State | 83.3 | 92.9 | 95.0 | 96.3 |

# Organisations that have successfully completed a certification review (specialist support and placement services)

This data is only available at state level.

Financial year to date (YTD). Unit of measure: per cent.

| Division | September 2022 | December 2022 | March 2023 | June 2023 |
| --- | --- | --- | --- | --- |
| State | 100 | 100 | 100 | 100 |

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1. Change in counting rules 2022-23.  [↑](#footnote-ref-2)
2. 1 Change in counting rules 2022-23.

   New BP3 performance measure 2022-23. [↑](#footnote-ref-3)
3. Measure name changed in 2022-23 BP3, count rule is consistent with previous reports. [↑](#footnote-ref-4)