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| Performance for selected measures2020-21 financial year |
| Child Protection and Family Services |
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## Reports to child protection services about the wellbeing and safety of children

State result includes Central After-Hours Service.

Financial year to date (YTD). Unit of measure: cumulative number

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2020** | **December 2020** | **March 2021** | **June 2021** |
| State | 29,216 | 60,039 | 90,369 | 121,715 |
| North | 5,689 | 12,203 | 18,352 | 24,734 |
| South | 9,982 | 19,382 | 29,102 | 38,677 |
| East | 5,699 | 11,582 | 17,156 | 22,855 |
| West | 7,453 | 16,067 | 24,507 | 33,768 |

*Division results reflect the location (address) of the client rather than location of the Intake Room. Data includes Address not stated, Interstate/Overseas.*

## Number of investigations from reports to child protection services

Financial year to date (YTD). Unit of measure: cumulative number

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2020** | **December 2020** | **March 2021** | **June 2021** |
| State |  7,137  |  16,326  | 24,661 | 33,320 |
| North |  1,475  |  3,339  | 5,006 | 6,532 |
| South |  2,286  |  5,077  | 7,911 | 11,121 |
| East |  1,396  |  3,037  | 4,626 | 6,336 |
| West |  1,925  |  4,718  | 6,890 | 8,999 |

*Data includes Address not stated, Interstate/Overseas.*

## Average rate of unallocated clients (annual)

State result includes Statewide Services. The average unallocated rate is the average of the monthly results in the year. Annual. Unit of measure: per cent

|  |  |  |
| --- | --- | --- |
| **Region** | This data is an annual measure. | **2020-21** |
| State | 10.1 |
| North | 9.7 |
| South | 9.4 |
| East | 7.0 |
| West | 12.6 |

##

## Average rate of unallocated clients (quarter)

State result includes Statewide Services. The average unallocated rate is the average of the monthly results in the period. Quarter. Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2020** | **December 2020** | **March 2021** | **June 2021** |
| State | 5.6 | 9.7 | 12.0 | 12.7 |
| North | 5.4 | 9.4 | 12.2 | 11.6 |
| South | 5.1 | 8.8 | 10.7 | 12.4 |
| East | 4.2 | 7.0 | 6.0 | 10.5 |
| West | 6.9 | 12.0 | 16.2 | 15.1 |

*Note that* *cases awaiting allocation are overseen by the team manager until a case manager is allocated.*

## Child protection investigations assessed as urgent that were visited or attempts were made to visit within two days of receipt of report

State result includes Statewide Services and Central After-Hours Service.

Quarter. Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2020** | **December 2020** | **March 2021** | **June 2021** |
| State | 91.4 | 94.8 | 94.4 | 94.9 |
| North | 86.1 | 93.9 | 93.8 | 97.5 |
| South | 98.2 | 98.4 | 97.8 | 96.1 |
| East | 94.4 | 100 | 97.7 | 98.8 |
| West | 94.2 | 97.7 | 96.6 | 95.3 |

## Children and young people who were the subject of an investigation which led to a decision not to substantiate, who were subsequently the subject of a substantiation within three months of case closure

State result includes Central After-Hours Service.

Financial year to date (YTD). Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2020** | **December 2020** | **March 2021** | **June 2021** |
| State | 2.5 | 2.7 | 3.0 | 3.3 |
| North | 3.4 | 2.5 | 2.2 | 2.5 |
| South | 2.3 | 3.0 | 3.3 | 3.4 |
| East | 3.6 | 4.4 | 5.0 | 5.5 |
| West | 1.5 | 2.0 | 2.1 | 2.5 |

##

## Children and young people who were the subject of a substantiated report within 12 months of the closure of a previous substantiated report

State result includes Central After-Hours Service.

Financial year to date (YTD). Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2020** | **December 2020** | **March 2021** | **June 2021** |
| State | 19.3 | 18.7 | 17.9 | 17.4 |
| North | 17.8 | 18.5 | 17.3 | 17.0 |
| South | 20.4 | 19.3 | 18.4 | 17.7 |
| East | 17.5 | 16.8 | 17.4 | 17.7 |
| West | 19.5 | 18.3 | 17.3 | 16.7 |

## Number of Child FIRST assessments and interventions

Financial year to date (YTD). Unit of measure: number

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2020** | **December 2020** | **March 2021** | **June 2021** |
| State | 4,322 | 8,957 | 12,847 | 16,364 |
| North | 613 | 1,321 | 1,759 | 2,099 |
| South | 595 | 1,300 | 2,032 | 2,801 |
| East | 1,374 | 2,566 | 3,773 | 4,972 |
| West | 1,740 | 3,770 | 5,283 | 6,492 |

## Total number of family services cases provided

Financial year to date (YTD). Unit of measure: cumulative number

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2020** | **December 2020** | **March 2021** | **June 2021** |
| State | 16,458 | 25,312 | 33,351 | 40,088 |
| North | 3,375 | 5,008 | 6,352 | 7,420 |
| South | 4,113 | 6,004 | 8,023 | 9,829 |
| East | 3,821 | 5,743 | 7,703 | 9,497 |
| West | 5,149 | 8,557 | 11,273 | 13,342 |

## Number of family service cases provided to Aboriginal families

Financial year to date (YTD). Unit of measure: cumulative number

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2020** | **December 2020** | **March 2021** | **June 2021** |
| State | 1,455 | 2,113 | 2,793 | 3,253 |
| North | 401 | 601 | 789 | 906 |
| South | 362 | 461 | 602 | 690 |
| East | 321 | 465 | 653 | 793 |
| West | 371 | 586 | 749 | 864 |

## Daily average number of children in care placements (excl permanent care)

Financial year to date (YTD). Unit of measure: daily average number

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2020** | **December 2020** | **March 2021** | **June 2021** |
| State | 9,524 | 9,619 | 9,669 | 9,678 |
| North | 1,999 | 2,014 |  2,010  | 1,999 |
| South | 3,223 | 3,207 |  3,221  | 3,222 |
| East | 1,535 | 1,555 |  1,562  | 1,571 |
| West | 2,768 | 2,843 |  2,876  | 2,886 |

## Daily average number of children subject to permanent care order

Financial year to date (YTD). Unit of measure: daily average number

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2020** | **December 2020** | **March 2021** | **June 2021** |
| State | 3,296 | 3,319 | 3,335 | 3,360 |
| North | 849 | 853 |  852  | 855 |
| South | 833 | 839 |  844  | 856 |
| East | 542 | 545 |  548  | 550 |
| West | 1,071 | 1,082 |  1,092  | 1,099 |

## Daily average number of children in foster care placements

Financial year to date (YTD). Unit of measure: daily average number

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2020** | **December 2020** | **March 2021** | **June 2021** |
| State |  1,678  |  1,684  | 1,690 | 1,673 |
| North |  262  |  262  |  257  | 253 |
| South |  657  |  637  |  636  | 626 |
| East |  264  |  264  |  264  | 261 |
| West |  494  |  521  |  533  | 533 |

## Daily average number of children in residential care placements

Financial year to date (YTD). Unit of measure: daily average number

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2020** | **December 2020** | **March 2021** | **June 2021** |
| State |  453  |  452  | 455 | 455 |
| North |  93  |  95  |  95  | 93 |
| South |  109  |  106  |  104  | 107 |
| East |  97  |  97  |  98  | 98 |
| West |  155  |  153  |  158  | 157 |

##

## Daily average number of children in kinship care placements

Financial year to date (YTD). Unit of measure: daily average number

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2020** | **December 2020** | **March 2021** | **June 2021** |
| State |  7,388  |  7,478  | 7,521 | 7,546 |
| North |  1,644  |  1,656  |  1,657  | 1,653 |
| South |  2,455  |  2,462  |  2,480  | 2,488 |
| East |  1,173  |  1,192  |  1,200  | 1,212 |
| West |  2,115  |  2,168  |  2,183  | 2,194 |

## Proportion of placements that are home-based care (including permanent care)

Financial year to date (YTD). Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2020** | **December 2020** | **March 2021** | **June 2021** |
| State | 96.3 | 96.4 | 96.4 | 96.4 |
| North | 96.6 | 96.5 | 96.5 | 96.6 |
| South | 97.2 | 97.3 | 97.4 | 97.3 |
| East | 95.3 | 95.4 | 95.4 | 95.4 |
| West | 95.8 | 96.0 | 95.9 | 95.9 |

## Children and young people in out-of-home care who have had two or less placements in the last 12 months (not including placements at home)

Month (snapshot). Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2020** | **December 2020** | **March 2021** | **June 2021** |
| State | 92.1 | 92.5 | 92.9 | 92.6 |
| North | 91.9 | 92.9 | 93.3 | 93.2 |
| South | 92.4 | 93.0 | 93.2 | 92.6 |
| East | 92.1 | 92.4 | 93.1 | 93.6 |
| West | 92.1 | 91.9 | 92.3 | 91.5 |

## Proportion of Aboriginal children placed with relatives, kin, other Aboriginal carers or in Aboriginal residential care

Month (snapshot). Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2020** | **December 2020** | **March 2021** | **June 2021** |
| State | 75.4 | 75.3 | 75.8 | 75.6 |
| North | 76.6 | 76.0 | 76.7 | 74.5 |
| South | 74.0 | 73.5 | 74.9 | 74.8 |
| East | 76.4 | 78.1 | 78.2 | 78.7 |
| West | 74.8 | 74.5 | 74.2 | 75.5 |

## Sexual assault support services clients receiving an initial response within five working days of referral

Financial year to date (YTD). Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2020** | **December 2020** | **March 2021** | **June 2021** |
| State | 99.4 | 99.1 | 99.1 | 99.0 |
| North | 99.6 | 99.3 | 99.3 | 99.0 |
| South | 98.4 | 98.2 | 98.8 | 98.8 |
| East | 99.8 | 98.5 | 98.6 | 98.7 |
| West | 99.6 | 99.5 | 99.5 | 99.3 |

## Organisations that have successfully completed a certification review (family and community services)

Financial year to date (YTD). Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2020** | **December 2020** | **March 2021** | **June 2021** |
| State | 100 | 100 | 100 | 100 |
| North | This data is only available at state level. |
| South |
| East |
| West |

## Organisations that have successfully completed a certification review (specialist support and placement services)

Financial year to date (YTD). Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2020** | **December 2020** | **March 2021** | **June 2021** |
| State | 100 | 100 | 100 | 100 |
| North | This data is only available at state level. |
| South |
| East |
| West |

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