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| Performance for selectedmeasures – 2014-15 financial year |
| Child Protection and Family Services |

As at 9 February 2016

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# Reports to child protection services about the wellbeing and safety of children

State result includes Central After Hours Service.

Financial year to date (YTD). Unit of measure: number

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2014** | **December 2014** | **March 2015** | **June 2015** |
| State | 21,048 | 44,060 | 67,189 | 91,348 |
| North | 7,399 | 15,406 | 23,962 | 32,667 |
| South | 7,123 | 14,661 | 22,027 | 29,818 |
| East | 3,700 | 7,893 | 12,031 | 16,331 |
| West | 2,826 | 6,100 | 9,169 | 12,532 |

# Average rate of unallocated clients (annual)

The average unallocated rate is the average of the monthly results in the period.

Annual. Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2014** | **December 2014** | **March 2015** | **June 2015** |
| State | This data is only available annually | 16.9 |
| North | 15.5 |
| South | 16.1 |
| East | 20.7 |
| West | 16.5 |

# Average rate of unallocated clients (quarter)

The average unallocated rate is the average of the monthly results in the period.

Quarter. Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2014** | **December 2014** | **March 2015** | **June 2015** |
| State | 15.8 | 18.5 | 16.2 | 17.1 |
| North | 13.0 | 17.9 | 15.2 | 15.7 |
| South | 13.9 | 16.4 | 14.6 | 19.3 |
| East | 18.7 | 20.5 | 21.1 | 22.7 |
| West | 18.0 | 19.9 | 15.7 | 12.4 |

Note that cases awaiting allocation are overseen by the team manager until a case manager is allocated.

# Child protection investigations assessed as urgent that were visited or attempts were made to visit within two days of receipt of report

State result includes Central After Hours Service.

YTD. Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2014** | **December 2014** | **March 2015** | **June 2015** |
| State | 97.4 | 96.8 | 96.3 | 96.7 |
| North | 96.2 | 95.7 | 96.5 | 96.9 |
| South | 95.8 | 97.3 | 97.2 | 97.4 |
| East | 92.5 | 94.4 | 92.8 | 93.1 |
| West | 99.5 | 99.1 | 98.3 | 98.4 |

# Children and young people who were the subject of an investigation which led to a decision not to substantiate, who were subsequently the subject of a substantiation within three months of case closure

State result includes Central After Hours Service.

YTD. Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2014** | **December 2014** | **March 2015** | **June 2015** |
| State | 2.2 | 2.4 | 2.4 | 2.4 |
| North | 1.6 | 2.5 | 3.0 | 3.3 |
| South | 1.7 | 1.9 | 2.0 | 1.9 |
| East | 1.7 | 3.5 | 2.9 | 3.3 |
| West | 3.4 | 2.4 | 2.1 | 2.0 |

# Children and young people who were the subject of a substantiated report within 12 months of the closure of a previous substantiated report

State result includes Central After Hours Service.

YTD. Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2014** | **December 2014** | **March 2015** | **June 2015** |
| State | 16.3 | 16.4 | 16.9 | 16.8 |
| North | 16.1 | 15.0 | 15.0 | 15.1 |
| South | 17.1 | 18.1 | 19.0 | 18.7 |
| East | 14.4 | 15.0 | 15.5 | 15.3 |
| West | 16.6 | 15.8 | 16.1 | 16.2 |

# Number of Child FIRST assessments and interventions

YTD. Unit of measure: number

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2013** | **December 2013** | **March 2014** | **June 2014** |
| State | 2,848 | 6,157 | 10,014 | 13,576 |
| North | Data not available | 2,173 | 3,206 |
| South | 2,587 | 3,369 |
| East | 2,370 | 3,202 |
| West | 2,884 | 3,799 |

# Total number of family services cases provided

YTD. Unit of measure: number

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2013** | **December 2013** | **March 2014** | **June 2014** |
| State | 11,314 | 17,026 | 26,668 | 33,285 |
| North | Data not available | 5,589 | 7,235 |
| South | 7,478 | 9,151 |
| East | 6,089 | 7,709 |
| West | 7,512 | 9,190 |

# Number of family service cases provided to Aboriginal families

YTD. Unit of measure: number

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2013** | **December 2013** | **March 2014** | **June 2014** |
| State | 784 | 1,156 | 1,883 | 2,346 |
| North | Data not available | 472 | 630 |
| South | 641 | 732 |
| East | 387 | 487 |
| West | 383 | 497 |

# Daily average number of children in out-of-home care placements

YTD. Unit of measure: number

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2014** | **December 2014** | **March 2015** | **June 2015** |
| State | 7,762 | 7,920 | 7,970 | 8,043 |
| North | 1,730 | 1,757 | 1,771 | 1,796 |
| South | 2,249 | 2,305 | 2,292 | 2,296 |
| East | 1,382 | 1,407 | 1,433 | 1,449 |
| West | 2,400 | 2,451 | 2,474 | 2,502 |

# Proportion of placements that are home-based care

YTD. Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2014** | **December 2014** | **March 2015** | **June 2015** |
| State | 93.5 | 93.7 | 94.1 | 94.2 |
| North | 93.1 | 93.6 | 94.1 | 94.3 |
| South | 93.6 | 93.6 | 94.0 | 94.2 |
| East | 93.0 | 93.2 | 93.4 | 93.6 |
| West | 94.0 | 94.0 | 94.5 | 94.6 |

# Children and young people in out-of-home care who have had two or less placements in the last 12 months (not including placements at home)

Month (snapshot). Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2014** | **December 2014** | **March 2015** | **June 2015** |
| State | 88.1 | 90.6 | 90.1 | 90.3 |
| North | 90.4 | 92.7 | 92.0 | 92.3 |
| South | 87.2 | 91.4 | 90.5 | 90.9 |
| East | 86.5 | 89.6 | 89.1 | 89.1 |
| West | 88.0 | 89.1 | 88.8 | 88.9 |

# Number of children in kinship care whose placements are managed by community service organisations

Month (snapshot). Unit of measure: number

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2014** | **December 2014** | **March 2015** | **June 2015** |
| State | 694 | 691 | 705 | 715 |
| North | 170 | 169 | 178 | 187 |
| South | 209 | 212 | 221 | 215 |
| East | 110 | 103 | 109 | 113 |
| West | 205 | 207 | 197 | 200 |

# Proportion of Aboriginal children placed with relatives, kin, other Aboriginal carers or in Aboriginal residential care

Month (snapshot). Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2014** | **December 2014** | **March 2015** | **June 2015** |
| State | 65.5 | 66.8 | 68.1 | 69.9 |
| North | 70.1 | 71.2 | 73.7 | 74.3 |
| South | 60.6 | 61.5 | 62.8 | 64.8 |
| East | 62.9 | 67.1 | 68.3 | 71.7 |
| West | 65.7 | 65.5 | 65.0 | 67.2 |

# Sexual assault support services clients receiving an initial response within five working days of referral

YTD. Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2013** | **December 2013** | **March 2014** | **June 2014** |
| State | 97.1 | 98.1 | 96.4 | 96.4 |
| North | Data not available | 98.3 | 97.9 |
| South | 98.9 | 99.1 |
| East | 85.6 | 85.1 |
| West | 98.5 | 98.4 |

# Organisations that have successfully completed a certification review (family and community services)

YTD. Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2014** | **December 2014** | **March 2015** | **June 2015** |
| State | 100 | 96.2 | 97.5 | 98.7 |
| North |   |   |   |   |
| South |   |   |   |   |
| East |   |   |   |   |
| West |   |   |   |   |

# Organisations that have successfully completed a certification review (specialist support and placement services)

YTD. Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2014** | **December 2014** | **March 2015** | **June 2015** |
| State | 100 | 100 | 100 | 100 |
| North | This data is only available at state level |
| South |
| East |
| West |

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