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| About the Forensic Residential Services video |
| Video transcript |
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[Opening title card: Victoria State Government – Department of Families, Fairness and Housing]

[Music plays in the background throughout the video]

Male staff member 1: What brings me back is the uniqueness of the job, it's not a very typical nine to five sitting in front of a computer job.

Female staff member: I have studied psychology and forensic science as an undergrad. I've also got a cert four mental health, and I was basically like, where am I going to get a job that's in forensics that's going to hire me without experience?

Male staff member 2: I'm a tradie by background.So many years ago, I was in the trades, so I'm now in a completely different field that I never thought I would end up in so it's quite good.

Male staff member 3:This is more, more complex, more challenging and more involved. And you are involved in peoples daily lives.

Female staff member: Some of the challenges we face every day are fitting the residents, the staffing group and the operational needs all into one to create the best outcomes possible in a day.

Male staff member 1: How we work through those challenges is, you know, upskilling the staff members, mentoring a lot of training.

Male staff member 3: To become a part of the team. They they gave me a number of training, training involving culture background, how to support people, with a different culture background to communication, ah justice system.

Female staff member: My workplace has been extremely helpful with you know, allowing me to study and work full time, very flexible in that aspect.

Male staff member 2: You know, I have a better relationship with my own kids now than what I think I would have if I wasn't in this field.

Male staff member 1: Skill development has really developed my confidence in dealing with the situation that I wasn't able, you know, I was really afraid to deal with when I started off.Now I'm really comfortable and I can walk in and I can think on my feet in the right, you know, and make the right decision.

Female staff member: We have a massive team, which is great because I've got lots of resources.

Male staff member 2: Knowing that you can have an opportunity to make a difference and make someone a valued member of society and keeps bringing ya back.

[Closing title card: Victoria State Government – Search for jobs in Forensic Disability Services at www.careers.vic.gov.au]

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